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Sign up in Call Filter Spam Blocking via My Verizon The following devices can register in Call Filter Spam Blocking by My Verizon: Wireless Home Phone Basic Phones Google Pixel BYOD Android smartphones You can turn on Call Filter Spam Block by going to My Verizon online, the My Verizon app, visiting a store or by contacting us. Note that these devices are not eligible for the Call Filters app and may not be able to upgrade to Call Filter Plus. My Verizon app open the My Verizon app and sign in if you're asked to. Open the menu in the upper left. Tap Devices. Select the device you want to sign up for Call Filters, and then tap Manage. Search for and tap Call Filter to add it to your device. My Verizon Online Go to the My Devices page. If prompted, sign in to My Verizon. Find the device you want to activate with Call Filters, and then tap or click Manage Device. Scroll down to find the Call Filters section. Press or click the toggle to the position On (green) to turn on Block unwanted numbers call filter is blocked. Note: If you don't see a call filter section, Spam Blocking may not be available for your device through My Verizon yet. Which devices can sign up for Spam Blocking via My Verizon? Accept the terms and conditions and tap or click Enable it. You have managed to add call filter spam blocking. Mark a number as spam Use the Call Filters app to mark unwanted numbers as spam. When checked, that number will be labeled as spam when they call you again. Android Open the Call Filter app. Tap Recent Activity. Under Detected callers ɪmp;#x2013; texts, tap the number you want to mark as spam. Tap Mark as Spam. Add an optional label to remind you how to respond if the number calls you again, and press OK. Tap Confirm. You have successfully marked the number as spam. You will also have the opportunity to report this number to us. To report the number, select a category that best describes the type of caller. You can also add any additional details. Tap Report. You have successfully marked and reported a number. iPhone To enter a number manually: Open call filters. Next to My Spam List, tap the + (plus) list. Enter a phone number and select a label that best describes the type of caller. Add an optional name to remind you how to respond if the number calls you again. Tap Add. You have successfully marked a number as spam. To add a number from the Call Log: Open call logs and tap the I icon Tap Share Contact. Tap search call filters. Tap Mark as Spam. Select a label. Enter a name (optional). Tap Add. You successfully marked a number as spam from the call log. Report a as spam Use the Call Filter app to report spam numbers. Reporting unwanted numbers helps us improve the accuracy of the service. We now have several ways to report a number as spam for free and premium users. Android You have 4 options for how to report a number as spam. Select one below to view instructions: From the Report screen Open the Call Filter app. In the upper-right corner, tap Report. Type in the phone number. Phone number. category in force. Leave a comment. (optional). Tap Report. You have successfully reported a spam number. From the Recent Activity screen, open the Call Filter app. Tap Recent Activity. Tap the spam number you want to report. If you don't see the number you want to report, you'll first need to mark it as spam. Learn how to mark a number as spam. Tap Report Number. Select the category that applies. Leave an optional comment with any details about the caller that might be helpful to others. You have successfully reported a spam number. From your Call Log Open up your phone's call logs. Copy any phone number by holding down on the number and selecting copy. Open the Call Filter app. A pop-up window shows Report copied number? with the number on the clipboard. Tap Report. Select the category that applies. Leave a comment. (optional) Tap Report. You have successfully reported a spam number. From an alert If you have a notification on your device about a spam call that's been detected or blocked, tap the alert to report. A pop up will open that says Report this number? with the number automatically populated. Select the category that applies. Leave a comment. (optional) Tap Report. You have successfully reported a spam number. From your spam list Open the Call Filter app. Mark the number as spam. To learn how, refer to the Mark a number as spam section in this guide. In the My Spam List section, tap the number you want to report. Tap Report the caller. Select a category that best describes the type of caller and enter any additional comments about the caller. Tap Report. You have successfully reported a spam number. From your Call Log Go to your iPhone call log and tap the i icon next to the number you want to report. Hold down the phone number until the word Copy appears, and then select Copy. (Note: If you want to use the This does not work if there is a name in the main text field, not a number. The name will be copied instead and you will need to report the number manually.) Open the Call Filter app. A pop up will open that says Report this number? with the number automatically populated. Tap Report. Select the category that applies. Leave Comment. (optional) Tap Report. You have successfully reported a spam number. From an alert if you have a notification on your device about a spam call that's been detected or blocked, tap the alert to report. You are routed to the Report Number screen with the number number Select the category that applies. Leave a comment. (optional) Tap Report. You have successfully reported a spam number. Automatically block spam calls with your spam filter Use the Call Filters App* to set up a spam filter to automatically block different types of spam calls. Android Open the Call Filter app. Tap Block Management. Tap The Junk E-mail Filter Switch On feature (spam filters on when switching is black and on the right). Select the risk level you want to block. You have successfully enabled the junk e-mail filter. iPhone Open the Call Filter app. Go to the Management tab at the bottom of the screen. Press the Junk E-mail Filter toggle to enable it. In the Send blocked calls to section, select whether you want blocked calls to end or sent directly to voicemail. Select the risk level you want to block You have successfully reported a number as spam. *Note: On iOS devices, the Call Filters app no longer needs to automatically block high-risk spam calls. Block a number Use the Call Filters app to block a number from calling you. Before you can block a number, you must first mark it as spam. Learn how to mark a number as spam. Android To block a recently identified number: Open the Call Filter app. Tap Recent Activity. Select the spam number you want to block. If you don't see the number listed, you'll first need to mark it as spam before returning to this step. Learn how to mark a number as spam. Tap Block Number. You have successfully added a number to your block list. To enter a number to manually block: Open the Call Filters app. Tap the Handling Block. Press the + (plus) key next to My Block List. Enter a number or extension from contacts, and enter a name that best describes the type of caller. Tap Block. You have successfully added a number to your block list. iPhone To block a number from your call log: Go to your iPhone call log and tap the i icon next to the number. Tap Share Contact. Press the lower button More. Enable search call filters. Tap Search Bar to look up the number in the app. Tap Block the caller. You've blocked a number from the call log. To enter a number to manually block: Open the Call Filters app. Tap the Block tab at the top of the page. Press the + (plus) key next to My Block List. Enter a number and select a label that best describes the type of caller. Tap Block. You have successfully added a number to your block list. Block all incoming international calls Use the Call Filter app to block all international numbers from calling you. Android Open the Call Filter app. Press Block management Toggle International block on is black and to the right). You have successfully blocked all calls from international numbers, including from Puerto Rico and U.S. territories. Calls you want can get blocked. iPhone Open the Call Filter app. Tap the Management tab at the bottom of the page. Switch International blocks on (spam filters on when toggle is black and on the right). You have successfully All calls from international numbers, including from Puerto Rico and U.S. territories. Calls you want can get blocked. Blocked calls from International numbers will not appear in the blocked call log in the Recent tab. Add a number to the list of personalized numbers (iPhone only) You can add phone numbers to your personal allowed list to prevent them from being blocked or marked as spam when they call you. To add a new number to your allowed list: Go to the Management tab at the bottom of the Call Filters app. Under Junk E-mail Filters, select Allowed numbers. Tap Add to the right corner and enter your phone number and name. Tap Add to save the number as allowed. You have successfully added a number to the list of allowed numbers. To add a blocked or spam number to your list of allowed numbers: Go to the Recent tab and find the number in your Spam ɪmp;#x2013; Blocked list. Tap Allow Number. Note: Adding a number to your allowed number list does not whitelist this number for other users. The allowed numbers list has a limit that cannot be exceeded. If you are already on the limit, you must remove one allowed number before you have the option to add another. A Allowed number could still be marked as spam, but it will not be blocked by Call Filters. These numbers may still be blocked by another app or service or device. This is only for iOS devices. Remove a number from your list of allowed numbers (iPhone only) To remove a number from the list of allowed numbers: Swipe left on the phone number that's already saved to the list. It will ask Remove from the allowed numbers list? Select Delete. Note: Once a number has been removed from your allowed number list, it may be blocked by Call Filter. Manage allowed numbers My Verizon app (iOS) Open the menu in the upper left. Tap Plans ɪmp;#x2013; Devices. Scroll down to the line you want to manage and choose Manage Call Filter. Switch 'on' Auto-block spam calls by risk level (if not already turned on). Choose the level of risk you want to auto-block spam calls by: high, medium, and high, or all spam. Choose whether you want blocked calls sent to voicemail or terminated before you reach your device. Click Save to update call filter settings. To receive messages and see a log of calls that have been blocked, download the Call Filters app. My Verizon Online Go to the My Devices page. If prompted, sign in to My Verizon. Scroll down to the line you want to manage and select Manage device. Scroll down and select Manage Call Filters. Switch 'on' Auto-block spam calls by risk level (if not already turned on). Choose the level of risk you want to auto-block spam calls by: high, medium, and high, or all spam. Select if you blocked calls are sent to voicemail or terminated before you reach your device. Click Save to update call filter settings. To receive messages and see a log of calls that have been blocked, download the Call Filters app. Customers can report a number as spam more than once, but will get a popup saying they have already reported the number. Customers can also report valid international numbers as spam. Customize your name You can create a custom name on the Share Name ID page or in the My Verizon app or in the Call Filters app. Share Name ID is a free service that lets you customize the name that other Call Filter Plus subscribers see on certain outgoing calls. The account owner or an Account Manager can manage the Share Name ID. Learn more about account access roles. Call Filter app Android Open the Call Filter app. Tap Account. Tap Profile. Tap Edit Share Name ID. You'll be taking to my Verizon app or webpage to edit your name. Enter the name you want to display on outgoing calls. Tap Refresh. You have updated your Share Name ID. iPhone Open the Call Filter app. Tap Edit Name. You'll be taking to my Verizon app or webpage to edit your name. Enter the name you want to display on outgoing calls. Tap Refresh. You have successfully updated your Share Name ID. Online in My Verizon To add or edit your Stock Name ID online: Go to the Share Name ID page in My Verizon. Select the name you want to manage. Select one of the options listed. Note: If you want to create a friendly name, select the option with the Enter Name field and enter the name you want to display on outgoing calls. Click Send. In the pop-up window, click OK. You have successfully updated the Share Name ID in My Verizon. My Verizon app How to edit your Share Name ID in the My Verizon app: Go to the Devices tab and select the device you want to manage. Tap Edit ID for share name. Tap Set id for split name. Enter the name you want to display on outgoing calls. Tap Refresh. You've successfully updated your Share Name ID in the My Verizon app. Block a caller's picture To block or report a caller's picture: Open the Call Filter app. Tap Block Handling. Tap Manage dialed images. Select the dialer image you want to block or report. You've blocked a caller's picture. Block all caller images To block all dialed images from viewing on the incoming call screen: Open the Call Filters app. Tap Settings. Tap the check box next to Show caller pictures so it's empty. You have blocked all dial-up images. Manage push notifications after calls You can set up an alert to notify you when a person calling spam, unknown caller, or texts is detected. Call Filter app (Android) Open the Call Filter app. Tap Settings. Tap Detected Number Alert to turn alerts on and off. Warnings are on when the check is present. You've managed to set alerts. Call Filter app (iPhone) Open the Call Filter app. Tap Settings. Tap Spam Detection Alerts to and disable alerts. Warnings are on when the gear shift is black and to the right. You've managed to set alerts. Sign up in Call Filter If you're a current Verizon customer on an eligible postpaid plan with a compatible device, or if you're activating a new compatible device, you can automatically be recorded in call filters, the free version of the service, for free spam detection and automatic blocking high risk spam calls. You can register in Call Filter to get just the basics (spam detection, blocking and reporting) for free. To start using the service, you can register from the Call Filters app, in the My Verizon app, or online in My Verizon. Learn how to download the Call Filters app. Call Filter app iPhone Open the Call Filter app. If you're not protected from the message appears at the top of the screen, tap Enable for free. Tap Yes. Press OK. You have successfully registered in the free version of Call Filter. Android Open the Call Filter app. If you're not protected from the message appears at the top of the screen, tap Enable for free. Tap Yes. Press OK. You have successfully registered in the free version of Call Filter. Online in My Verizon Go to the Add-ons and Apps page in My Verizon. Tap or click Show all eligible add-ons. Search for Call Filters and choose Manage Extensions. Select the line you want to manage, and then click Register. If you have multiple lines in your account, select the ones you want to subscribe to the free version of Call Filter. Select Call filter for free and click Continue. ɪmp;#x2013; Accept Tɪmp;#x2013; Cs and Confirm. You have successfully registered in the free version of Call Filter via My Verizon. My Verizon app Open the My Verizon app Tap the menu in the upper left. Tap Plans ɪmp;#x2013; Devices. Scroll down and tap Explore Add-ons. Find Call Filters, and tap Learn More. Select the line you want to manage, and click Register. Select Call filter for free and click Next. If you have multiple lines in your account, select the ones you want to subscribe to the free version of Call Filter. Accept T ɪmp;#x2013; Cs and Confirm. You've successfully signed up in the free call filter version in My Verizon app. To get more comprehensive protection, upgrade to Call Filter Plus at any time for a monthly fee. Learn how to upgrade to the paid version. Unregister from Call Filter You can unregister from Call Filters at any time. Note, if you unregister from Call Filter you will not be able to detect, block or report spam anymore with the call filter app. Call filter App Android Open call filter app. Tap Account. Tap Subscription Status. Tap Turn off for free. Select the reason to turn off and press Turn off. Press OK. You have successfully disabled Call Filter. iPhone Open the Call Filter app. Go to Settings. Under Account status, tap Turn off. You have successfully disabled Call Filter. Online in My Verizon Go to the Add-ons and Apps page in My Verizon. Tap or click Manage your products. Under Call Filters, tap Manage Add-ons. Tap Delete. Tap Confirm. You have turned off Call Filter via My Verizon. My Verizon App Open My Verizon app. Tap the menu in the upper-left corner. Tap Plans ɪmp;#x2013; Devices. Scroll down and tap Explore Add-ons. On the Add-ins screen, find Call Filters, and tap Learn More. Tap Manage. Tap Remove Call Filter. Tap Next. Tap Continue. ɪmp;#x2013; Accept Tɪmp;#x2013; Cs and tap Confirm. You have disabled Call Filter in My Verizon app. Upgrade to Call Filter Plus If you're currently registered in Call Filter, you can upgrade to Call Filter Plus at any time. Call Filter app Android Open the Call Filter app. Tap Account. Tap Subscription Status. Tap Subscribe now. You have successfully upgraded to Call Filter Plus. iPhone Open the Call Filter app. On the Management tab, select Subscribe in the Get Even More card with Call Filter Plus. Tap Subscribe now. You have successfully upgraded to Call Filter Plus. Online in My Verizon Go to the Add-ons and Apps page in My Verizon. Under Your add-ons, click Manage. Scroll to call filters and select Manage Add-ons. Select the line you want to upgrade, and then tap Change. Under Change call filter, select the Call Filter Plus bubble. Choose whether to upgrade this line or Upgrade all lines in your account. Note: If you subscribe to three or more lines in your account, all eligible lines will be registered in our subscription for \$7.99/mo per account. TT Select Continue. ɪmp;#x2013; Accept Tɪmp;#x2013; Cs and Confirm. You have successfully upgraded to Call Filter Plus via My Verizon. My Verizon App Open My Verizon app. Tap the menu in the upper-left corner. Tap Plans ɪmp;#x2013; Devices. Scroll down and tap Explore Add-ons. Tap Your add-ons at the top of the screen. Find call filters and tap Manage. Find the line you want to manage and the Manage tab. Choose whether you want to upgrade a single line, or 3 or more lines in your account. Note: If you subscribe to three or more lines in your account, all eligible lines will be registered in our subscription for \$7.99/mo per account. TT Tap Next. Review your changes and tap I accept the terms and conditions, and then tap Confirm. You have successfully upgraded to Call Filter Plus in My Verizon App. Switch to call filters If you're currently subscribed to Call Filter Plus, you can switch to Call Filters to access only the basics (spam detection, blocking, and reporting) for free. Call Filter App Android Open the Call Filter app. Tap Account. Tap Subscription Status. Select the reason to unsubscribe and tap Unsubscribe. Select Receive Caller Pictures or No, please. If you're not protected from the message appears at the top of the screen, tap Enable for free. Tap Yes. Press OK. You have successfully switched to the free version of Call Filter. iPhone Go to Settings. Under Account status, tap Unsubscribe. Select Got it. Tap Unsubscribe from pop up. You have successfully switched to the free version of Call Filter. It may take a few minutes to update. Online in My Verizon Go to the Add-ons and Apps page in My Verizon. Under Your add-ons, click Manage. In the Call Filters section, choose Manage extensions. Change next to the row you want to manage. Click the Call Filter for free button under the device you want to manage. If you have multiple lines in your account, select the ones you want to subscribe to Call Filter Free. Tap Continue. ɪmp;#x2013; Accept Tɪmp;#x2013; Cs and click Confirm. You have successfully switched to the free by Call Filter through My Verizon. My Verizon App Open My Verizon app. Tap the menu in the upper-left corner. Tap Plans ɪmp;#x2013; Devices. Scroll down and tap Explore Add-ons. Find Call Filters, and tap Learn More. Tap Manage next to the line you want to change. Select \$0 per line Call Filter, and then tap Next. Tap Continue. Review your changes and tap I accept the terms and conditions, and then tap Confirm. For more comprehensive protection, you can upgrade to Call Filter Plus at any time. Learn how to upgrade to Call Filter Plus. Plus.